

Technology Connection Return Policy

Item	30 Days or Less		After 30 Days	
	Sealed/Unopened	Open Box	Sealed/Unopened	Open Box
Hardware	Full Refund	Subject to Review with a Minimum 10% Restocking Fee	Subject to Review with a Restocking Fee	Subject to Review with a Minimum 20% Restocking Fee
Cables				
Chargers/Adapters				
iPhone/iPod Cases				
External Media				
Laptop Cases				
Software		Not Returnable	Not Returnable	
Headphones/earpods				
Apple Watch bands				
Apple Watch Accessories				
Screen Protectors				
Apple Watches				
FitBit Products	Subject to review and 50% Restocking Fee	Not Returnable		
Gift Cards/iTunes Cards	Not Returnable			
Custom Orders	In all cases, custom orders are subject to review and will have a restocking fee if the return is accepted			
**** Technology Connection Reserves the Right to Deny Any Return Based on Inspection****				

Refunds can only be made to Original Form of Payment

Shipping and Handling Fees are not refundable

Only items purchased from Tulane University's Technology Connection can be returned

Returns must be in the original packaging and contain all components and accessories

Additional information:

Apple Watches must be scratch free, disconnected from cellplan, and unpaired from phone.

Before you return any product to Technology Connection, make sure to back up your data. Remove any and all confidential, proprietary, and personal information as well as removable media such as flash drives and CD's. TC is not responsible for any confidential, proprietary, or personal information, lost or corrupted data, or damaged or lost removable media that may be included with your return.

Current as of 10/18/2017