

# Technology Connection

## Repair Services Price List



TECHNOLOGY  
CONNECTION

<b>Consultation At Desk (First 15 Minutes Free) *</b>		
Email Setup	General Assessment	\$25
Eduroam Setup	General Advice	
Antivirus Install	(\$25 per half hr beyond 15 min)	
<b>Check-In Services (normal turn-around 3-5 business days)</b>		
Parallels/Windows Installation waived if computer & software purchased from TechConnect		\$50
Virus Removal - Basic (Does not include labor fee) Removal with 1-2 tools in under half an hour		\$25
Virus Removal - Advanced (Does not include labor fee) Advanced Issues beyond half an hour		\$25 per hr (up to \$75)
Diagnostic Fee ** (Can be Credited to Completed Repair) Cost to Assess Hardware & Software Issues Out of Warranty		\$25
Warranty Repairs (for most Apple and Dell Computers)		No Charge
Basic Repair Labor		\$25
Advanced Repair Labor		\$50 per hr
Basic Data Backup/Recovery (data only does not include applications)		\$50
Advanced Data Recovery		Quoted Basis
Clean Install of OS		\$50
Data Backup + Clean Install (data only does not include applications)		\$75

\* Consultations may be limited to 15 minutes based upon staff availability.

\*\* Fee may be waived if the device is a university asset with asset tag, or a device purchased from Tech Connect and noted at time of check in.

- Prices subject to change.
- Diagnostic fee is non-refundable.
- Technology Connection is not liable for loss of data and applications.
- Customers are responsible for picking up devices within 10 days of completion of services.